

Role: As a Lifeguard and part of the Lifeguard team, your objective is to ensure safety of our patrons by providing active guarding techniques. You will work to provide a safe and customer centric experience for our customers using our facilities. Lifeguards are responsible for monitoring and ensuring the safety of patrons in the facility. Benchmark operates the Forest Lawn Outdoor Pool, Millican Ogden Outdoor Pool, and the Stanley Park Outdoor Pool.

Reports to: Pool Supervisor

Responsibilities:

- Use active guarding techniques; including roaming, scanning and blind spot checks
- Problem solving and troubleshooting abilities with quick decision making capabilities
- Ability to deal with conflict and customer resolution, and when needed contacting Pool Supervisors for additional assistance and direction
- Ensure daily operation tasks are completed
- Act immediately and appropriately to ensure safety of customers in the event of an emergency
- Provide emergency care and treatment as required until arrival of emergency medical services
- Present a professional appearance and attitude at all times, including wearing the provided uniform during each shift and appropriate footwear
- Maintain a high standard of customer engagement
- Attend and participate in ongoing training and development opportunities
- Perform various maintenance duties to maintain a clean and safe facility
- Maintain a level of fitness necessary to fulfill the practical elements of life guarding
- Be familiar with: rules and regulations of the facility, programs and other offerings at the facility, opening and closing procedures
- Ensure Public Health Orders and bylaws are followed, particularly in regards to COVID-19
- Ensure necessary precautions are taken by both staff and customers to prevent the spread of COVID-19

Qualifications:

- CPR Level C Certification (issued within either September 2020 or later)
- Standard First Aid Certification (issued within either September 2018 or later)
- National Lifeguarding Certification (issued within either September 2019 or later)
- National Lifeguard Trainer Certification is considered an asset
- Previous experience lifeguarding and/or swim-instructing
- Previous customer service experience
- Post-secondary education in a relevant field such as Recreation, Leisure, Fitness, Coaching, Health, Sociology, Psychology, Education, etc. and/or a combination of award certifications and experience deemed equivalent is desired.

Note: The positions are open to those 18 years of age or older. Preferences will be given to student(s) with disabilities or member(s) of a visible minority, who are priority students to hire for summer job funding.

Interested persons should submit a resume no later than May 5, 2021 to:

Benchmark Projects Ltd.

E-mail: stanley@benchmarkprojects.com