



Employment Opportunity – Full time Customer Experience Shift Leader

Join the Journey and Live Life to the Fullest

Be part of a team that believes in living life to the fullest. At the TransAlta Tri Leisure Centre (TLC), we are committed to being a regional leader in healthy, active lifestyles by inspiring our communities to join the vitality journey.

We are currently expanding our TLC Customer Experience Team with the addition of a full time Customer Experience Shift Leader.

Are you a natural leader and a friendly and enthusiastic customer resourceful?
Are you organized and diligent in a busy environment?
Are you productive and focused under pressure?

This position will offer the right candidate an opportunity to steer our team towards excellence in every interaction at the front desk, enhancing the daily experiences of our customers.

Excellent judgement, conflict resolution and conversational skills are essential for success in this position. Supervisory experience is essential, and recreation software experience will be considered an asset.

If you have a great attitude and feel ready to step up your game at the TLC, please apply with a cover letter and your resume no later than November 19, 2017.

The successful candidate must have current Standard First Aid/CPR/AED taken within the last two years, evidence of a cleared criminal record check as well as a child welfare check prior to employment. Day time, evening and weekend availability is required for this position on a regular basis. (Monday – Friday: 4:45 am – 10:15 pm and Saturday/Sunday and Holidays: 5:45 am – 9:15 pm)

Wage range: \$19.30 – \$22.97 per hour

Closing Date: 4:00 pm on November 19, 2017

For a full job description, please visit our website under the About Us section at www.trileisure.com.

Please forward applications to:
Human Resources Supervisor
TransAlta Tri Leisure Centre
221 Jennifer Heil Way
Spruce Grove, AB T7X 4J5
Fax: 780.960-0122

Email: employment@trileisure.com