



## **AQUATICS TEAM LEADER**

Trico Centre is seeking an Aquatics Team Leader for their innovative and dynamic renovated pool. This position will provide assistance to the Aquatics department in the form of administrative support, as well as lifeguarding, swim instruction and head guard duties. The Aquatics Team Leader will be responsible for direct supervision of the Aquatics Volunteer program. The ideal candidate will be required to demonstrate leadership in a team based environment. The candidate will exhibit excellent interpersonal and communications skills as well as, ensure that optimum safety standards and procedures are met and practiced. This position has up to 20 hours per week of administrative hours and up to 20 hours per week of front line head guarding and swim instruction hours.

### **Qualifications:**

- Three years supervisory experience as a Deck Supervisor, Head Guard or Shift Leader
- National Lifeguard Certification (NL) - Current
- National Lifeguard Instructor Certification (NLI) considered an asset
- Swim and Lifesaving Instructor Certification (LSI) - Current
- Swim and Lifesaving Instructor Trainer (LSIT) considered an asset
- Aquatics Supervisor Training is a definite asset
- Standard First Aid and Level C CPR/AED Certification – Current
- Standard First Aid and Level C Instructor is a definite asset
- Post-secondary education in Physical Education, Kinesiology or Recreation is a definite asset
- WHMIS
- High Five Training
- Pool Operator 1
- Security Clearance with vulnerable Sector search mandatory current within the last three months
- Must be able to work evenings, weekends and holidays

### **Performance Responsibilities/Accountabilities:**

- Participates in developing resources to assist with the day-to-day aquatics operations
- Supports the department by ensuring all required Aquatics and organizational policies are adhered to
- Manages the Aquatics Volunteers Program, conducts training, scheduling and direct supervision
- Gets involved by helping with front line supervision and training of swim instructors, lifeguards and head lifeguards

- Assists with implementing and managing aquatic maintenance requirements and procedures in conjunction with the Aquatics Director and Aquatics Coordinator
- Supports and performs cleaning requirements and needs on the pool deck
- Is responsible for collecting and reviewing swim lesson report cards prior to the end of each session and providing feedback to the swim instructors
- Contributes to the department by ensuring a high level of instruction is provided in all aquatics programs while meeting the goals of the Lifesaving Swim program
- Plays a part in ensuring all safety precautions and standards are adhered to and met by program participants, members, patrons and staff in conjunction with the Aquatics Director
- Provides positive ongoing public relations and public education to patrons and participants as required within the scope of the job
- Manages and resolves conflict and customer concerns in a positive manner
- Provides general administrative support and relief for the aquatics department in the form of start-ups, scheduling, staff meetings, payroll assistance as required
- Organizes, plans and conducts activity nights, in-services and assists with staff evaluations
- Supports the Aquatics team with shift coverage, scheduling and breaks when needed
- Delivers first aid response to the aquatic area for emergency First Aids and CPR and to the facility if required
- Makes sure all safety precautions and standards in place and adhered to by staff, members and program participants

**What we offer:**

- A flexible work schedule (Up to 40 hours per week)
- Free facility membership and discounted registration on programs
- New Competitive wage scale and perks
- Training and recertification support
- Advancement opportunities and cross-training
- Opportunity to use your creativity and develop new skills
- A fun, positive and respectful work environment

**Closing Date:** Open until filled

**Location:** 11150 Bonaventure Drive SE

Only those individuals selected for an interview will be contacted. Thank you for your interest in Trico Centre for Family Wellness. "We are an equal opportunity employer".

Please send applications to:  
Trico Centre for Family Wellness  
11150 Bonaventure Dr. SE  
Calgary, AB T2J 6R9

Attention: Aquatics Director

Email: [careers@tricocentre.ca](mailto:careers@tricocentre.ca)

Fax: 403-278-7573