

AQUATICS LIFEGUARD/INSTRUCTOR

Join our team! Our employees' passion for making a difference and commitment to providing a memorable experience makes us one of Calgary's leading 'Quality of Life' providers.

Your role as an Aquatics team member includes leadership skills combined with aquatics instructional knowledge plus a desire to create an exceptional customer experience.

As an Instructor, you will.....

- Evaluate and record student progress and attendance
- Ensure safety standards and procedures are followed by all pool users
- Respond to customer questions
- Participate in staff meetings, professional development activities and facility functions
- Assist and/or lead in emergency situations
- Assist in creating and maintaining a safe work environment
- Be a positive role model for our vision, values and commitment to our customer experience

As a Lifeguard, you will.....

- Lead and/or assist in emergency situations
- Ensure customer compliance with standards and procedures
- Respond to customer questions, concerns and requests for programs and other aquatic related information
- Relay customer concerns back to Aquatics Programmer or Team Leader for necessary follow up and identification of trends
- Assist in the cleaning of general operations of the aquatic facility
- Participate in staff meetings, professional development activities and facility functions
- Maintain Cardel Place standards of excellence and be a positive role model for our vision, values and commitment to service
- Be actively involved in creating and maintaining a safe environment

You must have.....

- National Lifeguard Service (NLS) Certification
- Water Safety Instructor (WSI) Certification
- Current Standard First Aid/CPR C Certifications
- Current AED award(preferred upon hiring, must be obtained before first shift)
- Excellent interpersonal and verbal communication skills
- A high sense of urgency, ability to think clearly while handling multiple priorities in emergency situations
- Exceptional customer service skills and well developed problem solving abilities
- The ability to work flexible hours in a team oriented yet self-directed work environment
- A Strong work ethic and initiative relating to continuous improvement

We give you.....

- A place to work and play
- Free facility use privileges
- Great on-the-job training
- Discount on registered programs

If you would like to be part of a fun, energetic team with a successful organization, please forward your resume and cover letter careers@cardelplace.com.

We thank all applicants for their interest in Cardel Place, however only those under consideration will be contacted.