



Aquatic Shift Supervisor

Role: The Lifeguard Shift Supervisor is responsible for the daily work of instructors and lifeguards to ensure the safe and efficient operations of the aquatic facility. Able to lead a team effectively and be a role model for the staff. Working closely with the aquatic team, the Shift Supervisor is responsible for swim instruction set-up/lanes, aqua fit instruction set-up/lanes, lifeguard rotations, efficient shift coverage, specialized programs, pool water chemical testing and aquatic facility maintenance to ensure exceptional customer service in a safe, enjoyable environment and other duties as required.

Reports to: Aquatics Manager, Aquatics Director or Aquatics Bookings & Programs Coordinator as required

Responsibilities:

- Ensure a safe aquatic environment for all guests
- Provide timely and professional interaction with all customers
- Promote SLS FSC and aquatic programs and services
- Respect confidentiality of all employees and guests
- Adhere to all Alberta Public Pool Standards, Red Cross Society and Lifesaving Society Standards
- Assist with staff training, scheduling and supervision
- Responsible for maintaining proper lifeguard ratios and rotations during their shift
- Ensure proper rotations during an incident to obtain optimal lifeguard pool supervision
- Assist with all public relations concerns in a polite and effective manner
- maintain a clean and safe pool environment on a daily basis in accordance with AB pool standards
- knowledge of pool maintenance including pool water tests, basic operations and cleaning
- Complete facility duties such as facility checks, accident reports, lesson planning and evaluations
- enforce all pool rules and regulations
- first responder for all major, minor incidents including outside of pool area (if asked **and there is enough coverage in the pool**)
- Required to instruct leadership courses and lead staff training sessions (re: Red Cross Assistant Lifeguard, National Lifeguard, Water Safety Instructor, Bronze Medallion, etc)
- Supervise & direct the instructor/lifeguard staff and evaluate to ensure established standards are met including lifeguard and instructing standards
- complete user head counts and water tests
- demonstrate active and effective Lifeguarding skills, including scanning, positioning and rotation according to the SLS Safety and Supervision Manual
- act as a positive role model for staff and guests
- perform rescues and first aid as required
- responsible for adhering to all provincial codes and regulations as established by AHS, OHS, LS, RC
- demonstrate and promote SLS's organizational core values
- ensure health & safety of co-workers & guests by upholding the SLS FSC Health & Safety Directive
- demonstrate effective risk management and educate others in risk and harm prevention
- demonstrate knowledge and understanding of all information and procedures for emergency response, site safety and security, according to SLS Safety and Supervision Manual
- assist with safe and efficient pool operations, completing and maintaining daily records and documenting as required

Qualifications

- 3 - 5 years experience in a leadership role
- Work independently & in a team environment
- Working knowledge of basic computer applications for an aquatic setting
- Ability to work a variety of shift times including evenings, holidays and weekends
- Communicates effectively in English both orally and in writing
- Understands and effectively carries out oral and written instruction.
- Deals effectively with the public and staff
- Physical strength, stamina and coordination to carry out the duties of the position.
- Manage one's own professional development and growth within guidelines and resources available.



Aquatic Shift Supervisor

- National Lifeguard or Red Cross Lifeguard
- Water Safety Instructor
- Lifesaving Society Instructor
- Standard First Aid and CPR C and AED
- Oxygen & WHMIS
- Preferred - Other high leadership instructor/trainer courses such as: Water Safety Instructor Trainer, First Aid Trainer, National Lifeguard Trainer, Lifesaving Society Instructor, Aquasize Instructor, Pool Operators, etc.
- Successful vulnerable sector criminal record check

Please send resumes to elise.shelley@slssportscentre.com or drop off in-person at Guest Services, 800 Griffin Road E, Cochrane, AB.