



# Curling Head Ice Maker

**Role:** Provide leadership, passion and commitment to ensure the ice quality and coordination of dry floor events. Accountable for all aspects of the day-to-day ice making operations and coordinated facility bookings. This is balanced with strong customer service ability, team leadership and business acumen. The development and implementation of high quality safety oriented activities.

**Reports to:** Operations Manager

**Work Schedule:** Seasonal full time salaried, mid-August until mid-May

## Responsibilities:

- Responsible for assisting with installation of curling ice
- Daily responsibilities include scraping, cleaning, pebbling, nipping or dragging rocks ice prior to draws/bookings
- Perform daily maintenance tasking during scheduled time blocks
- Ensuring clean ice surface including rocks, rock beds, hacks, no-playing areas safeguarding the membership has a clear, clean and safe club to curl;
- Responsible for all end of season removal of ice and proper storage of rocks and equipment;
- Assist in maintenance of the ice plant equipment and maintaining all ice-making/curling equipment;
- Performs summer maintenance procedures and/or repairs as may be required;
- Assist manager with the supervision and training of new or junior employees as required;
- Work with Curling Coordinator to ensure all ice times are correct & buzzer system is set up;
- Ensures curling ice is prepared for each rental, league, program, bonspiel and special booking;
- Ensure ice for all special events (ie bonspiels, etc) has been properly maintained & prepared;
- Interact positively with seniors, school/educational programs, schools & community groups;
- Responsible for ensuring all areas of Curling Centre are cleaned regularly; this may include (but not limited to) bathrooms, walls, floors, hallways, windows, entrances seating areas, locker rooms, carpets in and around curling ice, and stocking cleaning supplies as necessary;
- Ensures that all customer inquiries and any other issues are handled proficiently and professionally;
- Supervise patrons in a professional manner to ensure patrons observe facility rules & regulations;
- Perform all work with proper safety procedures in mind to ensure a safe environment for the individual themselves and the general building population;
- Punch in/out for start/end of shifts using Dayforce. Have any overtime approved in advance by supervisor.

## Qualifications

- 2-3 years' experience in a curling and/or ice rink environment
- Customer service focused
- Experienced operating all types of curling equipment – scraper, burner, etc
- 5<sup>th</sup> class power engineering or Basic Refrigeration Certification an asset
- Ability to get results, meet time lines, be proactive
- Dedicated to ensuring a clean and well maintained environment
- Level I and II Ice Technician Certificate
- WHIMIS, First Aid and AED certified
- Excellent organizational and time management skills
- Strong, demonstrated general mechanical aptitude
- Ability to read, write, and accurately follow verbal or written instructions in English
- Ability to perform the physical requirements of the job including standing for an extended period of time, walking, lifting, and performing repetitive motion

To apply for this position, please send cover letter and resume to [humanresources@slssportscentre.com](mailto:humanresources@slssportscentre.com)